

## StoreReady Addendum

**This StoreReady addendum forms part of Our licence agreement and only applies if You (i) have elected to take up the StoreReady option and You (ii) have declared to Us the total value of the Goods; and (iii) You remain up to date with payment of the StoreReady charges.**

1. Where in this Addendum We refer to the “Limited Liability Terms” We refer to the terms and conditions of Our licence agreement without the addition of this StoreReady Addendum. Where a claim is considered in accordance with the Limited Liability Terms then We may not be liable for the claim and if We are Our liability is likely to be limited.
2. StoreReady is optional. If You have **not** elected to take up StoreReady or where StoreReady otherwise does not apply, Our liability will continue to be as set out in accordance with Our Limited Liability Terms.
3. Where StoreReady applies We agree to provide a safe and secure facility and unit for storage of the Goods protecting them against:
  - ✦ fire,
  - ✦ lightning,
  - ✦ explosion,
  - ✦ earthquake,
  - ✦ storm and/or flood,
  - ✦ bursting and/or leaking pipes,
  - ✦ ingress of water or other liquids,
  - ✦ aircraft or articles dropped from them,
  - ✦ moth or insect or vermin from an external cause,
  - ✦ theft, with forcible and violent entry to or from the storage facility or unit,
  - ✦ riot, strike or civil commotion,
  - ✦ malicious damage,
  - ✦ impact by vehicles or railway rolling stock,

4. Where the Goods are physically lost and/or are damaged by one of these causes then Our liability under StoreReady is subject to the terms set out below. In all other cases Our liability shall be considered in accordance with Our Limited Liability Terms.
5. Where StoreReady applies to a claim for physical loss and/or damage then clauses 30 (a) and 30 (b)(ii) of the licence agreement will not apply.
6. It shall be Your sole responsibility to declare the full value of the Goods. We do not provide advice as to the value of Your Goods. Our liability under StoreReady shall under no circumstances exceed the value declared by You to Us on the licence agreement or as otherwise agreed by Us in writing. Where You require Us to accept liability for a value above GBP 50,000, this will only apply where We confirm Our agreement in writing and upon payment by You of any additional StoreReady charges.
7. If You have not declared the total value of the Goods, then in the event they are physically lost and/or damaged, Our liability to You under StoreReady will be reduced in the same proportion that the value declared bears to the actual value of the Goods.
8. We shall not be liable for the first GBP 100 of the value of any claim for Goods lost and/or stolen and/or damaged increasing to GBP 500 where arising from water damage.
9. Where any of the Goods comprise part of a pair or set, Our liability will be limited under StoreReady to the value of the actual item(s) physically lost and/or damaged and not for the value of the pair or set. We will not have any liability for any item(s) forming part of a pair or of a set not physically lost and/or damaged.
10. a) Where We are liable under StoreReady We may at Our option replace, repair and/or provide compensation. Any calculation and/or compensation shall be on a replacement as new basis provided:
  - (i) any replacement shall not be substantially better than the original; and
  - (ii) the Goods in question are not household linen or wearing apparel.

For all other Goods We will take into account the age, condition, quality, degree of use and consequent market value and so the calculation and/or compensation will not be on a replacement as new basis.

b) Where We are liable under StoreReady and the Goods lost and/or physically damaged are documents We can agree to pay compensation on the basis of the reasonable costs of reprinting and/or reasonable costs of reissue and/or reconstitution including, where applicable, fresh research or exploration to obtain essential information where the value provided by You reflects these costs.

11. Full details of any losses and/or damages must be notified to Us at the time of the discovery of the loss of or damage to the Goods or at the time of removal of the Goods from the self-storage facility/unit whichever is sooner.

12. International Claims Agency Ltd (ICA) are authorised to deal with any claims on Our behalf for any loss of or damage to the Goods and their contact details are as below:

International Claims Agency Ltd

Unit 10, Invicta Way,

Manston Park,

Ramsgate, Kent CT12 5FD United Kingdom

Telephone: +44 (0)1843 823820

Fax: +44 (0)1843 823956

E-mail: [claims@icaltd.co.uk](mailto:claims@icaltd.co.uk)

13. If You knowingly provide Us with misleading, incorrect, false, fraudulent information relating to loss and/or damage to the Goods or attempt to exaggerate the extent of the loss and/or damage to the Goods, We will not have any liability to You and this StoreReady Addendum will be cancelled and You will not receive any refund of the StoreReady charges and We reserve the right to recover from You any costs and/or expenses We have incurred in dealing with the alleged loss and/or damage to the Goods.

14. The StoreReady Addendum will not apply to the following types of Goods and any claims in respect of, or arising from, the same will be considered in accordance with Our Limited Liability Terms:

- (a) Deeds, securities, bonds, financial instruments, money, coins, currency and bullion.
- (b) Food or perishable items unless securely packed so they are protected from and do not attract vermin. (c) Plants.
- (d) Living creatures.
- (e) Data records including but not limited to where contained on memory sticks, hard drives, CDs, DVDs and the like.
- (f) Combustibles, explosives and/or flammables such as gas, paint, petrol, oil, cleaning solvents, compressed gases, chemicals.
- (g) Radioactive materials, biological agents, toxic waste, asbestos or other potentially hazardous substances and/or any item(s) that emit fumes or odours and/or are environmentally harmful or that are a risk to the Goods or those of others.
- (h) Firearms, weapons and/or ammunition.
- (i) Lithium-ion batteries exceeding a watt-hour (Wh) rating of 160 Wh unless they are built-in and cannot be removed from the otherwise permitted Goods subject to the Goods being free from visible defect or fault; portable battery chargers, power banks or any similar lithium-ion portable power source; more than five (5) e-scooters, e-bikes, e-skateboards or any similar lithium-ion battery powered vehicles unless the battery has been removed and is not being stored in the facility/unit; more than ten (10) laptop computers, tablet computers, children's toys or other similar items containing built-in lithium-ion batteries.
- (j) Any illegal item(s) or items/substances obtained illegally such as counterfeit/smuggled or unlicensed or unsafe items.
- (k) Items which are unique in nature and/or where their value to You cannot be assessed on a financial basis.

15. Our liability under StoreReady shall be limited to a maximum of no more than as set out below:

- (a) GBP 500 total liability in respect of jewellery, watches, precious stones or metals, stamps of all kinds.

(b) GBP 10,000 total liability in respect of furs, fine arts, perfumery, tobacco, cigars, cigarettes, wines, beers, spirits and all manner of vaping equipment including but not limited to pods, pens, sub-ohm kits, coils, liquids/juices, disposable vapes and e-cigarettes.

(c) GBP 10,000 total liability in respect of electronic items. Electronic items are all items of consumer and commercial electronic and electrical appliances and instruments including but not limited to mobile/smart phones or tablets, radios, televisions, laptops, computers, computer software, hard drives, chips, microchips, printed circuit boards and their components, modems, monitors, cameras, facsimile machines, photocopiers, VCRs, hi-fis, stereos, CD players, digital recorders/players and the like (heavy electrical items such as switchgear, turbines, generators and the like shall be deemed not to be electronic items).

16. There will be no liability under StoreReady in respect of loss, deterioration and/or damage arising from the following causes and any claims in respect of such will be considered in accordance with the Limited Liability Terms:

(a) Leakage of liquid from a receptacle or container belonging to You.

(b) Any consequence of war, invasion, acts of foreign enemies, hostilities (whether war be declared or not), civil war, rebellion, revolution, insurrection or military or usurped power or confiscation or nationalisation or requisition or destruction of or damage to the Goods by or under the order of any government or public or local authority.

(c) Acts of terrorism.

(d) Depreciation following repair or restoration of a damaged item of the Goods.

(e) Your own acts.

(f) Radioactive contamination, chemical, biological, bio-chemical and electromagnetic weapons.

(g) Pressure waves caused by aircraft and other aerial devices travelling at sonic or supersonic speeds.

(h) The use or operation, as a means for inflicting harm, of any computer, computer system, computer software program, malicious code, computer virus, computer process or any other electronic system.

(i) A Communicable Disease or the fear or threat of a Communicable Disease (whether the loss, deterioration or damage is directly or indirectly originating from, caused by, arising out of, contributed to by, resulting from, or otherwise in connection with the same). A Communicable Disease is any disease which can be transmitted by means of any

substance or agent from any organism to another organism where, the substance or agent includes, but is not limited to, a virus, bacterium, parasite or other organism or any variation thereof, whether deemed living or not, and the method of transmission, whether direct or indirect, includes but is not limited to, airborne transmission, bodily fluid transmission, transmission from or to any surface or object, solid, liquid or gas or between organisms, and the disease, substance or agent can cause or threaten bodily injury, illness, emotional distress, damage to human health, human welfare or property damage.

17. We shall not be liable under StoreReady for any claim for losses other than to the Goods themselves arising from loss, deterioration and/or damage to the Goods and/or restriction of access to the Goods, such as but not limited to loss of profits, loss of goodwill and/or loss of anticipated savings.