

London, UK

# STORAGE FACILITY OF THE YEAR

Metro Storage

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With stores in Bayswater, Islington, Pimlico, and Victoria, Metro Storage has been providing high-quality storage solutions across central London for more than 10 years. Specialising in short and long-term rental of residential, commercial, and student storage, the company takes pleasure in offering sites that are safe, secure, and great value, and their storage units come in a variety of sizes to meet any storage requirements. Although Metro Storage was established in 2009, Founders Angus and Simon Burnett were one of the first pioneers in the UK self-storage industry, having worked in this space in London since 1998. Since its establishment, Metro Storage has evolved into one of the capital's best all-inclusive storage operators, with state-of-the-art remote CCTV monitoring, easy-to-access locations, extensive opening hours, and removal van services available.

To ensure a stress-free experience, Metro Storage offers numerous full-service bundles, including its standard package, which comes with 10 medium boxes, and its platinum bundle brimming with two hours of van services, two hours of packing services, and a wide assortment of packaging materials. Such services essentially act as a one-stop shop at a single, affordable price. In addition, Metro Storage's well-experienced team is always on hand to tend to any queries, suggesting recommended units through its fully interactive size guide while ensuring total transparency and value-based pricing. With 24/7 access (subject to approval) to its storage units through a secured free padlock, Metro Storage and its dedicated team pride themselves on delivering complete security and flexibility.



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The judging panel was impressed by Metro Storage's personalised and all-inclusive approach, boasting a streamlined process that covers everything from VAT and package transportation to fully covered insurance free of charge. Each service is tailored to accommodate the fluctuating needs of its customers, supplying flexible contracts that can be upgraded, downsized or cancelled with just a 14-day notice. Metro Storage upholds an unparalleled rental storage experience, delivering unique special features such as the points above plus its live online booking system, generous pre-payment discounts, an online packaging shop (with delivery to your door), and award-winning customer service. All of this, plus 50% off your first four weeks and a 12-month price lock, positions Metro Storage as one of the most comprehensive and innovative storage companies in the UK.